



Custom-Cut Acoustic Panels – Terms and Conditions

- Custom-cut panels are non-refundable, meaning they cannot be returned due to a change of mind. (The 2-year warranty still applies if there are defects in the panel.)
- The price is 19,95€ per cut – for example, if you want 3 panels cut to 280 cm, you must add 3 x 300 cm panels to your cart, along with 3 x cutting services, and specify 280 cm.
- If you want panels at 220 cm, add the desired number of 240 cm panels to your cart and select the corresponding number of cuts, depending on how many panels need trimming.
- All leftover pieces will be included in the shipment unless the recipient requests otherwise.
- Please note there is a cutting tolerance of 1 cm. This means that if you request 196 cm and the panel ends up being 197 or 195 cm, it is not considered an error. This tolerance is a known risk you accept when choosing custom cutting.
- Delivery time is expected to be 10–15 business days.
- We only offer cutting in whole centimeters. For example, you cannot order 198.3 cm – only 198 cm. If you enter 198.3 cm, it will automatically be rounded down to 198 cm in the cart.

If you have any questions, please contact us at:

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